**Privacy Policy**

**About us and privacy**

Mission India Faith Hope and Love Inc. (MIFHL) is an incorporated association registered with Consumer Affairs Victoria and a charity registered with the Australian Charities and Not-for-profits Commission (ACNC). It is a charity given the ACNC classifications of ‘advancing social and public welfare’ and ‘public benevolent institution’.

Your personal information is an important part of MIFHL undertaking its activities to help destitute Indians.

**Your personal information**

Personal information is information or an opinion that identifies an individual.

**What information do we hold?**

When you contact MIFHL, we may collect the information you provide, such as your name, address, email address and/or telephone number(s) and any other information that you choose to provide.

If you wish to be anonymous or use a pseudonym, please let us know.

**Maintaining the quality of your personal information**

It is important to us that your personal information is up to date. We will take reasonable steps to make sure that your personal information is accurate, complete and up-to-date. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records.

**Can I access or delete my personal information?**

You may access the personal information we hold about you and update or correct it, subject to certain exceptions.

Please contact MIFHL by email at [missionindialove@gmail.com](mailto:missionindialove@gmail.com) if you would like to change, correct or remove your personal information from our files, or opt out of future communications.

Please note MIFHL may retain your personal information for a period of time to fulfil any legal, tax, or regulatory obligations, or for other lawful business purposes.

**Why do we hold personal information?**

We collect your personal information for the primary purpose of administering the charity, including responding to your correspondence, processing your donations and providing updates on our activities. With the exception of advising you of upcoming charity events, your information will not be used for marketing purposes. We may also use your personal information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure.

**Research**

Personal information may from time to time be de-identified (i.e. individual specific identifiers removed), then aggregated and used by MIFHL to provide statistical data on donors and those interested in our charity.

**Information security**

MIFHL is committed to ensuring the security of your personal information. We have physical, electronic, and managerial procedures to secure the information we collect from you.

Information is stored mostly in electronic form and sometimes on paper. Financial information collected through our website is protected by SSL encryption. Other personal information in electronic format will be stored in encrypted electronic folders. Please be aware that while MIFHL endeavours to keep your personal information confidential, no computer, network, server, database, encryption software or internet or email transmission is ever fully secure or error free. Paper documents are stored in a locked filing cabinet.

**Disclosure of personal information**

We will not intentionally disclose your personal information, including information from your financial institution, to any other person or organisation except:

* with your consent; or
* if we are required or authorised by law.

We do not sell, rent, or loan our mailing list to any other person or organisation.

**Third party websites/links**

MIFHL uses third party web sites (such as financial facilities, Eventbrite or others) to assist with its operations. If you use these services, you will provide your personal information to third party sites (e.g., online donations via bank transfers). Social media sites such as Facebook and Instagram may also collect your personal information if you access their pages. MIFHL cannot control how these third parties use your information, and we recommend that you review each site’s privacy policy yourself.

**Website cookies/tracking technologies**

A cookie is a small amount of data, which often includes an anonymous unique identifier that is sent to your browser from a website's computer and stored on your computer's hard drive. You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is set.

**How we use cookies**

If you configure your browser to allow cookies, MIFHL may use cookies to remember visitor preferences or store login information for certain areas of our website. We do not use cookies to store or transmit personal information.

**Policy updates**

This Policy may change from time to time and will be available on our website.

**Further information**

Should you have any further questions about our privacy policy, please email [missionindialove@gmail.com](mailto:missionindialove@gmail.com).