**Donation and Gift Policy**

Mission India Faith Hope and Love Inc. (MIFHL) is an incorporated association registered with Consumer Affairs Victoria and a charity registered with the Australian Charities and Not-for-profits Commission (ACNC). It is a charity given the ACNC classifications of ‘advancing social and public welfare’ and ‘public benevolent institution’.

Donations and gifts are vital in helping to achieve MIFHL vision of helping destitute Indians. We gratefully accept donations and gifts.

**Purpose and use of donations or gifts**

Donations or gifts to MIFHL will be used for the administration of the association and for the purposes stated in its incorporated association Rules, which are ‘to support Mission Village Haven Society in India, both financially and operationally, which was established to improve the living conditions of the destitute, underprivileged families and orphans in India.’

MIFHL ordinarily allocates gifts to whatever need within its purposes it determines is greatest. If you wish to make a gift for a specific purpose, please contact us before making the donation or gift.

**Donation methods**

Donations and gifts may be made to MIFHL by:

* cash, cheque, direct deposit, or credit payment (if MIFHL has the relevant facilities); or
* any other method approved by MIFHL.

Officers and employees of MIFHL must ensure that all donations and gifts made to MIFHL by any means are forwarded immediately to the Treasurer. The Treasurer is responsible for ensuring that all monetary funds received are deposited to the appropriate MIFHL account.

**Conflict of interest**

Officers and employees of MIFHL must:

1. not accept any gift or other benefit to the officer or employee personally (other than one of nominal value) in connection with the performance or non-performance of any function or duty for MIFHL, except with the prior approval of MIFHL; and
2. immediately report any situation that may create a conflict of interest or be seen to create a conflict of interest to the Committee.

**Refund policy**

**Donation and gift refunds**

A donation or gift to MIFHL is ordinarily not refundable.

**Fundraising events**

From time to time MIFHL may host fundraising events involving the sale of event tickets to the public. MIFHL will provide refunds as follows:

* a full refund 7 or more days before the event;
* 50% refund between 7 to 3 days before the event; and
* no refund within 72 hours of the event.

If you wish to request a refund, please contact us no later than 3 days before the event. Event tickets purchased via an electronic online ticketing system, such as Eventbrite, will be set up to issue full refunds only after the event is completed. If you are unable to attend the event, the tickets are transferable to others.

**Policy updates**

This Policy may change from time to time and will be available on our website.

**Further information**

Should you have any further questions about our donation and gift policy, please email [missionindialove@gmail.com](mailto:missionindialove@gmail.com).